MIRAN NUDELL

Product Design Professional @ **



CONTACT



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EDUCATION

INDUSTRIAL DESIGN

B.Design

H.I.T (Holon Institute of Technology) 2007-2011

PRODUCT DESIGN

Bezalel - Academy of Art & Design 2001-2002

SKILLS

- ★ Product Leadership
- ★ Long-Term Strategic Planning
- ★ Product Management Expertise
- ★ Team Leadership
- ★ Practice Management
- ★ Cross-Functional Team Collaboration
- ★ Product Design Oversight
- ★ Information Architecture and Data **Analytics Proficiency**
- **★** Proficient in Agile methodologies and tools such as Jira, Confluence, Mural, Trello, etc.
- ★ Proficient in product design measurement methodologies
- ★ Expert in Design programs such as Adobe Suite (Illustrator, Photoshop, InDesign) Figma, Sketch, SolidWorks

HOBBIES

- ★ Passionate for 3D Printing
- ★ Gardener at heart
- ★ Beginner Whiskey Brewer

PROFESSIONAL PROFILE

Experienced product professional leader skilled in shaping product vision and design solutions for improving customer experiences, bringing it to life, optimizing execution and delivering business results, with a proven track record of solving complex challenges from different industries, organizations and startups (Toys, Channel 2 news App, Militerial Iron-Dome platform, Medical tests, etc.). Strong leadership and team management skills while keeping an independent hands-on managerial support, Excellent communication and presentation skills and consistently achieving high eNPS scores (employee satisfaction). Multicultural, skilled in global work environment, having grown up and lived in South Africa, USA, Ireland and Israel.

I am a skilled strategic thinker with Deep understanding of user-centered design principles and Strong problem-solving and critical-thinking abilities. I am a highly innovative entrepreneur, with the right amount of empathy and stubbornness to get things done, always keeping a strong customer-centric focus to drive business success, and looking for my next challenge.

WORK EXPERIENCE

HEAD OF PRODUCT DESIGN

Flutter / Dublin, Ireland 💝 / 2021 - Present

Flutter is the #1 gaming platform globally. As head of product design of the casino division I was responsible for multiple complex systems, supporting 100M customers. I have strong Team Leadership skills, successfully built and led a high-performing team in an agile environment, managing multiple streams including Product Management, User Research, User Experience, User Interface, Visual Design and Frontend Development without compromise in Quality Assurance. Employing design thinking methodologies, we consistently delivered positive ROI through iterative Design Strategy, Collaboration and Communication. During 4-years of comprehensive work, under my responsibility, the product has become the main growth engine for the company.

Notable Achievements:

- My team has elevated product revenue from 10M to 140M NGR in only 4 years, by leveraging customer feedback into building customer-centric experience, making the casino division the company's most profitable vertical.
- Remarkably increased player reward usage from 5% to 98% by addressing the #1 customer complaint.
- Reduced "Go Live" time by 20% through the implementation of Design Standards and Tools, including creation of a design system and comprehensive training for teams.
- Enhanced customer satisfaction and brought NPS score from 8 to 8.5, by extensive user research and ongoing efforts to reduce customer pain points.
- Introduced innovative mechanics to promote unique selling propositions (USPs) using existing technology capabilities at zero cost.

MIRAN NUDELL

REWARDS & PUBLICATIONS

Books:

★ Design Objet

Magazines:

- ★ Galleria
- **★** Nisha
- ★ Design Platinum
- **★** Lefigaro
- ★ OnOffice
- ★ Dudye
- ★ Makor Rishon
- ★ Space Cool Hunting

WORK EXPERIENCE continued

SENIOR FRONTEND PRODUCT MANAGER

Pokerstars / Dublin, Ireland 🝀 / 2017 - 2021

Leading a team of a Product Manager, Frontend Developer and UI Designers, my role involved collaborating with multiple cross-functional teams, to shape the product vision and roadmap. I led the retirement of an old Casino product from all markets, and launched a global rebrand, adhered to all regulatory requirements. I was responsible for leading and overseeing the execution of frontend product strategies, leveraging my expertise in user experience, design thinking, and industry trends, to deliver innovative customer-centric digital experiences.

My work redefining the Casino product has elevated into what in 4 years time would be the main growth engine of the company, bringing yearly net revenue from 10m to 140m.

FREELANCE UX & DESIGN PROFESSIONAL

Tel-Aviv, Israel / 2009 - 2017

I have built a successful freelance career specializing in UX projects & product design, collaborated with diverse clients from various industries and delivered innovative and user-centric solutions. My extensive experience included conducting user research, creating wireframes and prototypes, and designing intuitive user interfaces. Throughout my freelance journey, I have honed my skills in project management, communication, and client collaboration. The compelling digital experiences I crafted have led to long-lasting client relationships and a proven track record of successful UX projects.

Notable Projects:

- N12 News, Mobile App Crafted the user journeys and GUI designs of the rebranded app, for iOS and Android platforms, leveraging the unique best practices of each platform.
- Militerial Iron-Dome platform (KMI Software Systems LTD) Collaborated closely
 with the engineering team and with assigned psychologists to establish a flawless "no
 mistake", intuitive and simple system.
- Hello Kitty Math, Mobile App (Mobile 1) Illustration and GUI crafted to fit soft youth aesthetics.
- Engaged as a long-term contractor for multiple years with various clients, including MSD, Dell EMC, and the Chamber of Commerce and Industry Israel - for which I did a diverse variety of projects including design, branding and marketing